Enabling SSL on Apple Mail Clients

A. Entourage

This document will help you to configure secure email account for your Entourage Email client to work with Secure Email Server.

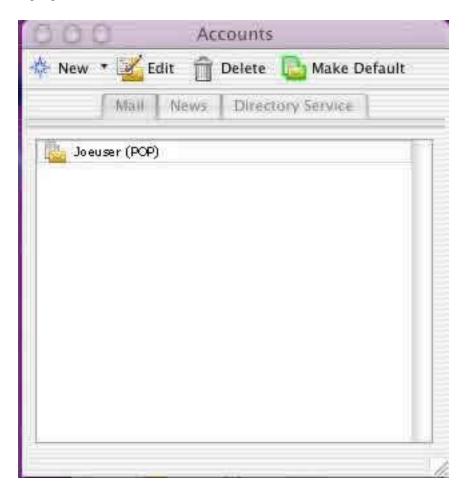
Step 1: Go to Accounts

- 1. Click on the "Tools" pulldown menu
- 2. Select "Accounts"



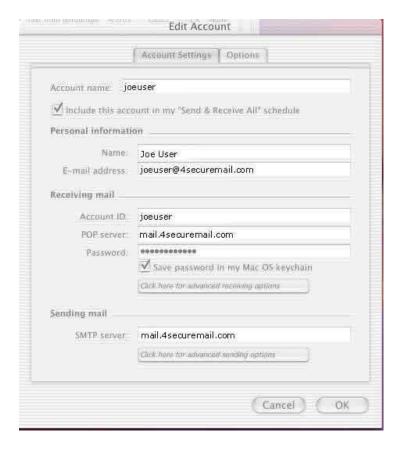
Step 2: Edit the Account

1. Highlight the account name and select "Edit"



Step 3: Account Settings Configuration

- 2. Enter in the following information:
- 3. Account Name: This is what you will refer to your account as (ie: Work mail)
- 4. Name: The name that you want to have displayed when sending Email
- 5. Email Address: Your Email address
- 6. Account ID: Your user name (ie: full email address)
- 7. POP server: leave as your existing incoming mail server

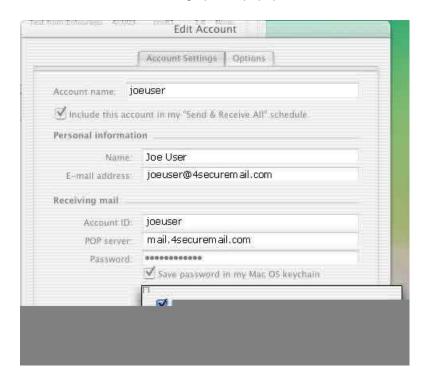


- 8. Password: Your Email password
- 9. Save password in my Mac OS Keychain: If you wish to have Mac OS save your password, make sure this is checked.
- 10. SMTP server: leave as your existing incoming mail server.

Step 4: Advanced POP Options

- 1. In the "Receiving Mail" section, choose "Click here for advanced receiving options"
- 2. Click the box for "This POP service requires a secure connection (SSL)" and "Override default POP port"
- 3. Enter 995 in the text field.

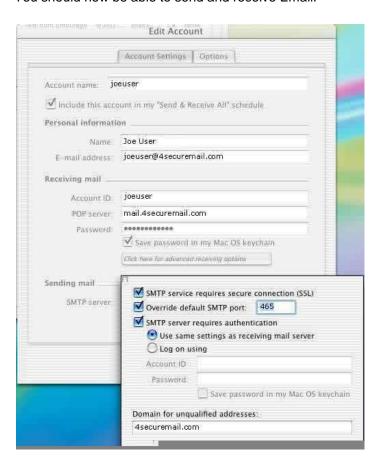
4. Close the advanced receiving options popup window.



Step 5: Advanced SMTP Options

- 1. In the "Sending Mail" section, choose "Click here for advanced sending options"
- 2. Make sure there is a checkmark in the "SMTP service requires a secure connection (SSL)" and "Override default SMTP port" checkboxes
- 3. Enter 465 in the text field.
- 4. Make sure there is a checkmark in for "SMTP server requires authentication" checkbox
- 5. Choose "Use same settings as receiving mail server"
- 6. Close the advanced sending options popup window.
- 7. Click "OK" to close the "Edit Account" window.

8. You should now be able to send and receive Email.



B. Mac Mail

To enable SSL encryption in Mac Mail, you will need to do the following:

Mac Mail will automatically test for SSL and will create it if it is available. If you have already created an email account in Mac mail and want to change the SSL you will:

- 1. Click the Mail tab.
- 2. Click Preferences, then the Account tab. If the account is not already setup, you can find directions to setup your email account in Mac Mail here.
- 3. Click the drop down menu next to your Outgoing Mail Server.
- 4. Choose Edit SMTP Server List.
- 5. Click Advanced.
- 6. Place a check in the box next to Use Secure Sockets Layer (SSL)
- 7. Click Ok.
- 8. On this screen, click the Advanced tab.
- 9. Check the box next to Use SSL.
- 10. Click the Red button on the top left. That's it! SSL encryption is now enabled.